

## Professional Profile

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Academic achiever with strong results and practical work experience within the logistics sector. Having achieved a range of excellent exam results during my Japanology studies and gaining valuable workplace experience as an air freight operator and recently as a logistics officer, I have built sound theoretical knowledge in addition to practical workplace skills such as business acumen, customer service and effective communication in multiple languages, which I feel would make me a valuable asset to any employer.

## Core Skills

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- Communications
- Resource management
- Sales
- Employee engagement
- Product knowledge
- Conflict resolution
- Transaction handling
- Performance management

## Education

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- **Bachelor's Degree in Eastern Languages and Cultures: Japan** | Ghent University | Sep 2018 - Jun 2022 | Good comprehension of both written and spoken Japanese, insight into East-Asian societies. Experience in subtitling Japanese movies. Research paper on fashion consumption in Japan.
- **Search Engine Optimization (SEO) Specialization** | UC Davis | Aug 2023 - Mar 2024 | Google SEO Fundamentals; Optimizing a Website for Google Search, Social Tactics to Optimize SEO.

## Career Summary

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**Jun 2024 - Mar 2025**

**Delhaize Group, Ninove**  
**Logistics Data Analyst**

### Key Responsibilities

- Being responsible for the mechanisation part of a large Distribution centre
- Analysing and interpreting large amounts of data
- Visualising data to make it easier for clients/coworkers to understand
- Data related problem solving

**Apr 2023 - Jun 2024**

**Nippon Express, Brussels**  
**Logistics Officer**

### Key Responsibilities

- Handling both customer service and operations related to virus filtration cargo
- Calculating different costs specific to each shipment and relaying this to the consignee
- Working in a zero-mistake environment where one error can have drastic consequences
- Communicating with coworkers and clients in Japanese

**Oct 2022 - Apr 2023**

**Nippon Express, Brussels**  
**Forward air freight operator**

### Key Responsibilities

- Reviewing air freight rates to keep working costs low
- Monitoring the status of shipments at regular intervals and mitigating issues as they arise

- Maintaining accurate records of [incidents/hours worked/mileage/fuel consumption/fares received/expenses/servicing]

**Aug 2021 - Apr 2022**

**Goya coffee, Ghent  
Barista**

*Outline*

Operating espresso machine and providing information to customers about specialty coffee. Handling finances and keeping track of daily profit.

**Feb 2020 - May 2020**

**La Lorraine, Ninove  
Jobstudent**

*Outline*

Machinery operation, loading and unloading of material, inspecting final products to assess compliance with quality standards.

**Aug 2019 - Aug 2019**

**Atelier Groot Eiland, Brussels  
Event organiser**

*Outline*

Setting up the opening event for the start of the academic year at Free University of Brussels, providing catering for customers and working in a team.

**Jul 2019 - Aug 2019**

**Distributiecentrum Delhaize Ninove, Ninove  
Order picker**

*Outline*

Operating forklift and transporting fragile items. Preparing orders for later shipping.

**Oct 2018 - Jun 2019**

**VOS coffee, Ghent  
Barista**

**Aug 2018 - Sep 2018**

**KBC, Brussels  
Job Intern**

*Outline*

Process investment deals between KBC and other companies. Analysing and verifying contract deals, working under time pressure to meet deadlines.

**Feb 2018 - Feb 2018**

**Tomo No Kai, Ghent  
Event organiser**

*Outline*

Organising a Japanese cultural event in Ghent, educating visitors about Japanese culture, giving speeches and communicating with the ambassador of Japan.

**Jul 2016 - Jul 2016**

**LIEKA, Liedekerke  
Youth camp organiser**

*Outline*

Being responsible for children and inventing educational games.

## **Additional**

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### **Languages**

Dutch - Native Speaker, English - Professional level, French - Fluent, Japanese - Fluent